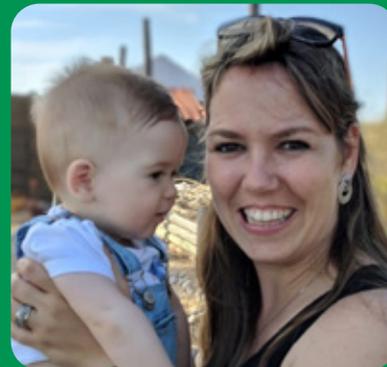


# GREEN AT SANTIAGO HOTEL COOKING & NATURE FACT SHEET

**A**t the Santiago Hotel Cooking & Nature, we take the matter of sustainability very seriously. Integrated on DHM brand and its sustainability policies, the Santiago Hotel Cooking & Nature has been developing several projects that allows the hotel to reduce its environmental footprint and become greener. With help of our Green Keeper, the local responsible for the green project at the hotel and member of our staff, we guarantee the implementation of all green brand standards and policies as well as keeping a green conscience alive among our hotel staff and our guests.



2019 was a special year for Villa C Boutique as the first year where the hotel truly gave its first steps towards a more sustainable place. Santiago Hotel Cooking & Nature is proud to have earned the 1st of 5 levels of certification given by DHM, the Root certificate. DHM certifies its hotels with the Green Tree parts, beginning with the Root certificate and evolving to a full tree with Fruits certificate. Each part of the tree represents a certain number of projects to be developed (see back page).

## What we have done:

1. 100% LED long-life efficient light bulbs
2. Recycling - Paper, Plastics, Batteries, electronics
3. We address kitchen oils for recycling centers
4. We have changed litter bags from plastic to paper in all rooms and public areas
5. We use textile laundry bags instead of plastic
6. Reusable amenities - Dispenser bottles instead of single use
7. We have banned plastic straws
8. In-room green card - Towel changing program

## Os nossos projetos by Santiago Hotel Cooking & Nature:

1. Partners for the nationwide project "Mãos à Obra - Lets clean Portugal"
2. Green walks with our guests - Collect garbage from the streets
3. À Terra lights out dinner - To help our guests understand the environmental issues and efforts the hotel is doing
4. Partnership with local farmer where we buy fruits & vegetables helping him develop his business

## What's next?

Santiago Hotel Cooking & Nature is now working to achieve the next level certificate from DHM - TRUNK - And as a consequence, the hotel is now working on the following projects:

1. Light sensors in all back of the house areas
2. Electric car chargers available to our guests and staff
3. Free premium parking for electric vehicles
4. In-room recycling
5. Substitute plastic pens for Eco pencils
6. In-room charity box to offer guest leftover goods to a local institution
7. Plastic free turndown
8. Completely eliminate PET bottles
9. Daily registration of utilities consumption - Water, Gas, Electricity & other



# DHM Green certification and main projects



## Root certificate:

1. 100% LED long-life efficient light bulbs
2. Recycling - Paper, Plastics, Batteries, electronics
3. Correctly address kitchen oils for recycling centers
4. Paper bags for room and public areas litters
5. Textile laundry bags
6. In-room notebooks made of recycled paper
7. Ban of single use amenities such as Shampoo bottles and others
8. Ban of plastic straws
9. Local project



## Trunk certificate:

1. Light sensors in all back of the house areas
2. Electric car chargers available to our guests and staff
3. Free premium parking for electric vehicles
4. In-room recycling
5. Substitute plastic pens for Eco pencils
6. In-room charity box to offer guest leftover goods to a local institution
7. Plastic free turndown
8. Completely eliminate PET bottles
9. Daily registration of utilities consumption - Water, Gas, Electricity & others
10. Local project



## Branch certificate:

1. Recycled paper in-room Directories
2. Linnen and towel reuse program for guests
3. Water saving program - Water flow reducers in all taps
4. In-room green message to interact with guests
5. Printer toners recycling
6. In-house lemongrass plantation for tea and homemade straws
7. Paperless check-out
8. Local project



## Leaves certificate:

1. Donate hotel food leftovers to local institution
2. Daily weighing of recyclables
3. Daily weighing of organic waste
4. Program in place to reduce waste
5. Program in place to buy local and increase local suppliers ratio
6. Kitchen waste recycling
7. Meeting Rooms recycling program
8. Local project



## Fruits certificate:

1. Meeting Rooms - Pencils with seed to plant a tree
2. Meetings - Plastic Free coffee breaks
3. Meeting Rooms - Recycled notebooks
4. Housekeeping - Change to eco-friendly cleaning products
5. Housekeeping - Daily weighing of towels and linnen
6. Maintenance - To have in place a preventive maintenance system
7. Local partnership - Hotel to sponsor a local/regional sustainable initiative
8. Organic waste compost to apply on local vegetable garden
9. Eliminate 100% of single use plastics
10. Local project

